



# COMMONWEALTH of VIRGINIA

DEPARTMENT OF SOCIAL SERVICES

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**Media Contact:** Carla Harris  
(804) 726-7107

## **New ATM network for Child Support and TANF customers**

Fewer withdrawal fees with new MasterCard® and the MoneyPass Network

**Richmond, Va.** — Customers who receive child support payments and Temporary Assistance for Needy Families (TANF) via [EPPICard™](#) will use a new ATM network for their financial transactions. The MoneyPass Network will replace Wachovia Bank and Wells Fargo, effective Nov. 1, 2010.

Customers should continue using their currently issued EPPICard. The change will result in more free ATM teller transactions, within a wider network, and fewer cash withdrawal fees when customers use [MoneyPass ATMs](#) and MasterCard® member bank and Credit Union teller locations; however, beginning Nov. 1, 2010, ATM transactions at Wachovia Bank and Wells Fargo are no longer fee-free and will result in transaction charges to EPPICard™ customers.

The MoneyPass Network offers more than 700 ATM locations statewide. “Our customers will be able to use their same cards, at more locations and for less money,” explained Martin D. Brown, commissioner of the Virginia Department of Social Services (VDSS). “We issue 92 percent of monthly child support payments and TANF benefits through direct deposit and the Virginia EPPICard™. Electronic payments offer a huge convenience to our customers and equal cost-savings in printing and processing for the Commonwealth,” Commissioner Brown explained.

The Department of the Treasury provides financial services for agencies and institutions of the Commonwealth; in this case, contracting with Affiliated Computer Services, Inc. (ACS) to deliver electronic payments. ACS has mailed notifications to VDSS customers enrolled in EPPICard™. TANF recipients who wish to enroll should contact their [local department of social services](#). To establish electronic [child support](#) payments, call 1-800-468-8894.

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*The [Virginia Department of Social Services](#), under Commissioner Martin D. Brown, administers programs consistent with Federal and State law and policy of the State Board of Social Services through its Home Office in Richmond, regional state offices and 120 local departments of social services.*